

Working Diagnosis

/Core Solutions

Working Diagnosis provides a suite of solutions that reduces cognitive burden and physician burnout with documentation, as well as streamlines workflow for problem list management and care team collaboration. Working Diagnosis solutions include NoteCetera, ICDx and Huddle.

How Working Diagnosis can help

Large amount of time spent on electronic documentation

NoteCetera provides instant, targeted access to the entire chart directly within the note, significantly reducing the time it takes to find relative information.

Note bloat

NoteCetera facilitates rapid, targeted results review with no workflow disruption or data dumping. It helps avoid the need to simply dump every result into the current note, which can lead to bloated, low-quality notes.

Inaccurate problem list

ICDx helps providers find the correct ICD-10 code quickly by arranging possible matches into a concept tree, bringing the most relevant codes to the top of the list.

Accurate care team identification

Huddle makes it easy to find care team members and provides users with the flexibility to create custom care team views.

Key features

- **NoteCetera Chart Review Mode**—Launch NoteCetera's chart review mode within notes, orders, tasks or directly from the patient list and search documents, laboratory results and radiology reports by name or author, or use the dynamic search tags to browse related data.
- **NoteCetera Tokens**—NoteCetera comes with dozens of enterprise tokens that ensure all users have access to a broad array of clinically relevant data right out of the gate. Each token contains the specific clinical data and text providers need to insert into their notes.
- **NoteCetera Token Builder**—Providers can create their own specialty and workflow-specific custom tokens with the drag-and-drop token builder.
- **ICD-10 Search Engine**—An adaptive sorting algorithm analyzes users' past search history, patient demographics, disease prevalence and other factors to elevate the most relevant codes to the top of the list.
- **ICDx Workspace**—Details related to problem onset, relevant diagnostic tests and problem severity are shared by all members of the care team. Users also get their own private workspace to store notes, follow-up tasks and a plan of care for each problem on the list.

Challenges we address

- **Physician/clinician burnout**—Electronic documentation can be extremely burdensome for providers. Using an unobtrusive user interface that integrates directly into providers' documentation enables instant, targeted access to the entire chart from within the note.
- **Problem List management**—Maintaining an accurate problem list is of utmost importance to providing quality patient care and ensuring reimbursement. Having a tool that reduces the time and energy required to maintain an accurate, structured problem list can help.
- **Care team coordination**—Coordinating with care teams and providing comprehensive patient handoff is often rushed and lacking complete information. It's critical to use a solution that makes it easy to identify members of the patient care team, add/remove care team members, supports batch shift changes and weekend coverage, and creates context-specific, flexible patient-handoff reports.

- **Huddle Single Patient View**—Displays members of the current patient's care team, along with photos and contact information. Users can add/remove care team members with a simple right-click action.
- **Huddle Handoffs**—Users can leverage NoteCetera's user-friendly drag-and-drop interface to create flexible, I-PASS-compliant handoff data entry screens and reports in just a few minutes.

Outcomes we deliver

- Combat physician burnout by significantly reducing the time spent on electronic documentation and problem list management.
- Improve problem list accuracy, which drives higher quality of care and reimbursement.
- Benefit from timely, accurate care team identification and collaboration